

### Dear Prospective Volunteer,

Thank you for your interest in the Volunteer program at Northern Regional Hospital. Our Volunteers graciously commit their time and effort to serve our hospital and patients by helping the professional staff provide quality care. Volunteers greet patients and visitors, deliver flowers and mail, assist with patient transportation, serve patients meal trays, and a variety of other tasks.

Not only is a volunteer's commitment important to the individuals they serve, but also to the community as a whole. A well-run hospital is an asset to any community and we are fortunate to have an excellent facility in Surry County from which to obtain quality health care services.

Volunteers can be an invaluable addition to the hospital team when you consider the volunteer opportunity to be a priority in your schedule. All volunteers should approach their work with the goal of providing excellent service to the patients, visitors and staff of our hospital.

While the Hospital appreciates the countless hours of service that have been provided by volunteers to our patients and staff, we also recognize the need to maintain a safe environment for everyone present in the hospital. For this reason, only individuals who are able to walk without an assistive device will have volunteer hours scheduled in the hospital in any capacity. Specifically, those requiring walkers, crutches, canes, or other hand-carried supportive devices for walking will not be qualified to perform volunteer hours in the hospital. Those who are wheelchair-bound and able to maneuver safely and independently, however, will be allowed to work as scheduled.

Please return the completed application to the Director, Volunteer Services. After your application has been reviewed, the Director will be in touch concerning a screening interview. Once you have secured a volunteer position, you must attend an orientation session, as well as pass a criminal background check, drug screen, and TB screening.

Again, thank you for your interest in the Volunteer program at Northern Regional Hospital. For questions, please contact the Department of Volunteer Services by phone at 336-783-8196 or by email at *tbeasley@wearenorthern.org*. We look forward to welcoming you as one of our newest volunteers.

Sina L. Bearley

Tina L. Beasley Director, Volunteer Services Northern Regional Hospital 830 Rockford Street P.O. Box 1101 Mt. Airy, NC 27030



#### **VOLUNTEER BENEFITS**

In recognition of their willingness to donate their time and/or present or past service to the Hospital in an official capacity, this policy outlines the benefits available to all volunteers who serve Northern Regional Hospital:

- Privilege to make cash purchases at the NRH pharmacy
- Free flu vaccine annually and free Hepatitis B Vaccine series
- A 20% discount on merchandise in the Gift Shop (excluding sale merchandise)
- Free meal in the cafeteria on the day you work. Meal cannot exceed \$10, and you must work a minimum of 4 hours
- Uniforms furnished at no cost
- Annual Recognition during Volunteer Week
- Invitation to annual Recognition Banquet in the spring
- Service awards and recognition patch for uniform
- Access to Employee Health Clinic
- Free Gym Membership for active volunteer at Northern Wellness & Fitness



## **Adult Volunteer Application**

Please Print. Entire Application Must Be Completed.	
Date/	
Name(Last) (First) (Middle)	
Male or Female Date of Birth/ Email	
Current Home Address	
City         State         Zip Code	
Telephone (Home) (Cell)	
Education Completed: ☐ High School ☐ Some College ☐ College ☐ Graduate S	chool
Are you presently employed? □ Yes □ No □ Retired	
If employed, please complete:	
Employer's name: Your position:	
Employer's address:	
Have you ever been employed by Northern Regional Hospital? $\square$ Yes $\square$ No	
Are you currently a student? ☐ Yes ☐ No If yes, where?	
Do you have any relatives employed at NRH? ☐ Yes ☐ No	
If yes, please list their name and relation:	
Days Available (please circle all that apply): M T W Th F Time Available: □ AM	□ PM
Uniform Size S M L XL XXL	



**Security:** Your response to any of these security questions will not automatically disqualify you from volunteering. However, if you answer "No" and a criminal history is found or you answer "Yes" but did not include all convictions you will be disqualified from consideration.

Have you ever been convicted (pleaded guilty or been found guilty) of a misdemeanor or felony? List any and all convictions and provide dates of each. (Including, but not limited to, major traffic violations, writing bad checks, and DWI) ☐ Yes ☐ No
If yes, explain:
Presently, are you charged with committing a criminal offense, misdemeanor or felony?
□ Yes □ No
If yes, explain:
What are your reasons for wanting to become a volunteer at Northern Regional Hospital?



**References:** List two people other than relatives who would be willing to serve as personal references.

1.			
Name		Т	elephone Number
Street Address	City	State	Zip Code
Email Address			
2.			
Name		Т	elephone Number
Street Address	City	State	Zip Code
Email Address			
Emergency Contact: In the	e event of an emergency, please list th	ne person you	would want notified.
Name		Relations	ship
Home Telephone Number	Business Telenhone Number	Cell Phor	ne Number



### **Applicant Agreement**

I acknowledge that the answers on this application, and in any interviews that may follow, are true, and that any misrepresentation or false information on my part will be grounds for exclusion from this program. I understand that volunteers are a part of Northern Regional Hospital, and are subject to all rules, regulations and proper authority. My signature also indicates my approval for you to contact my references.

The Volunteer Services Department is not obligated to provide a placement, nor are you obligated to accept the position offered. We do not accept anyone required to perform court-ordered community service. All applications are held for 90 days. The first 90 days of the volunteer experience will be probationary.

Applicant Signature	Date
or sex.	
Opportunities for volunteers are provided without regard to re	eligion, creed, race, national origin, ag



# NORTHERN REGIONAL HOSPITAL STATEMENT OF CONFIDENTIALITY

In the process of performing your duties at Northern Regional Hospital, it is possible to become aware of and/or overhear many things regarding our patient's confidential health information. **All** of the information concerning patients or hospital business must be held in the strictest confidence and must not be discussed with others in the hospital who do not have a "need to know" or with any individual outside the hospital, or used by employees for personal reasons.

Volunteers who violate the confidentiality of NRH information and/or patient information will be subject to <u>IMMEDIATE</u> termination of clinical privileges.

General inquiries concerning patients should be referred to the information desk or the nurse in charge of the unit who will only release information about the general condition of the patient. Calls from the media should be forwarded to the Director of Physician/Community Relations or the Administration Office.

It is your responsibility as an employee or affiliate of NRH to protect our patients and their families at all times by adhering to this statement.

		xplanation, and understand this state	
confidentiality of patien	t and/or hospital	l information and agree to hold such	information in
strictest confidence.			
Applicant Signature	Date	Witness Signature	Date



## **Volunteer Interest Questionnaire**

Please identify the activities that you would like to participate in:

1.	Information Desk	very much	somewhat	not interested
2.	Surgery Waiting	very much	somewhat	not interested
3.	Emergency Room	very much	somewhat	not interested
4.	OB Department	very much	somewhat	not interested
5.	General Office	very much	somewhat	not interested
	typing	very much	somewhat	not interested
	photocopying	very much	somewhat	not interested
	filing	very much	somewhat	not interested
	stuffing envelopes	very much	somewhat	not interested
	answering phones	very much	somewhat	not interested
6.	Delivering Flowers/Mail	very much	somewhat	not interested
7.	Gift Shop	very much	somewhat	not interested
8.	Patient Transportation	very much	somewhat	not interested
9.	Physician Offices	very much	somewhat	not interested
specia	e enter any questions or com al skills that you have that ma ng, computer skills, flower arr	y be useful to the pat		•
Appli	cant Signature		 Date	2



## **Medical History Questionnaire**

Name:					
Address:					
Telephone #:					
Personal Physician:					
Position Applied for:					
Past and present medic	cal histor	<u>ry</u> :			
Have you ever had any o	f the follo	wing?	Check Yes or No		
	<u>YES</u>	<u>NO</u>		<u>YES</u>	<u>NO</u>
High Blood Pressure			Neck/back/spine problems		
Allergies			Fainting		
Asthma			Eye Problems		
Arthritis			Glaucoma		
Cancer			Headaches		
Chronic cough			Heart trouble		
Epilepsy			Jaundice		
Diabetes			Hepatitis		
Ear trouble			Skin condition		
Rheumatic fever			Tuberculosis		
Thyroid problems			Mumps		
Measles			Stomach/intestine problems		
Chicken pox			Kidney/bladder problems		
MMR Vaccine			Fit tested for TB mask		



1.		ve you ever been injured on the job? ☐ Yes no was your employer and what was the approximat	□ No e date of th	e injury?
	A.	Name and address of physician:		
		What part of your body was injured?		
	C.	Did you receive worker's compensation benefits?	□ Yes	□ No
	D.	Did you receive any permanent disability?	□ Yes	□ No
	Е.	Has a physician ever given you physical restrictions  If yes, describe		□ No
2.	Ha	ve you ever had any problems with your back?	□ Yes	□No
	If s	o, give name of treating physician, approximate date	e, and any li	fting limitatio



3.	List any operations and/or serious medical illnesses that you dates:	ı have had, ir	ıclude
4.	Are you receiving any medical treatment at this time?	□Yes	□No
	If yes, give reason:		
5.	List all medications you are taking and the reasons:		
6.	Have you ever been treated for nervous or mental illness?  If yes, explain:	□Yes	□No
give p this fa the jo	undersigned, do hereby certify that the answers to the above of the medical examination. I authorize release of a necility, which may be necessary in determining my ability to meet before which I am applying. I understand that giving false informunds for dismissal from Hospital employment.	medical infor eet the requi	mation to rements of
Signa	ture Date	2	



### Disclosure

We (Northern Regional Hospital) will obtain one or more consumer reports or investigative consumer reports (or both) about you for employment purposes. These purposes may include hiring, contract, assignment, promotion, re-assignment, and termination. The reports may include information about your character, general reputation, personal characteristics, and mode of living.

We will obtain these reports through a consumer reporting agency. Our consumer reporting agency is Unique Background Solutions. Their address is 958 North Main St. Mount Airy, NC 27030. Their website is www.uniquebackground.com, where you can find information about Unique Background Solutions privacy practices.

To prepare the reports, Unique Background Solutions may investigate your education, work history, professional licenses and credentials, references, address history, social security number validity, right to work, criminal record, lawsuits, driving record, credit history, and any other information with public or private information sources.

You may obtain a copy of any report that Unique Background Solutions provides and their files about you (by email, by mail, or by phone) by providing identification to Unique Background Solutions. If you do, Unique Background Solutions will provide you help to understand the files, including trained personnel and an explanation of any codes.

If Unique Background Solutions obtains any information by interview, you have the right to obtain a complete and accurate disclosure of the scope and nature of the investigation performed.

Please sign below to acknowledge	your receipt of this disclosure.	
Signature	Date	
Printed Name		



### **Authorization**

<u>Authorization</u>: By signing below, I authorize: (a) Unique Background Solutions to request information about me from any public or private information source; (b) anyone to provide information about me to Unique Background Solutions; (c) Unique Background Solutions to provide *Northern Regional Hospital* one or more reports based on that information; and (d) Unique Background Solutions to share those reports with others for legitimate business purposes related to my employment, volunteering or other business purpose. Unique Background Solutions may investigate my address history, social security number validity, **criminal background** record, driving record and any other information from public or private information sources. This authorization may also include consenting for drug testing. I acknowledge that a fax, image, or copy of this authorization is as valid as the original. I make this authorization to be valid for as long as I am an applicant, employee, or volunteer with this organization.

<u>Personal Information</u>: Please print the information requested below to identify yourself for Unique Background Solutions.

First	Middle (□ none)	Last
resses:		
current		
to Mo/Yr	Street	City, State & Zip
to Mo/Yr	Street	City, State & Zip
to Mo/Yr	Street	City, State & Zip
Date of birth		Social security number
Driver's license nu	umber & state	Name as it appears on license
Email address		_
e applying for a job o s box: □.	or live in California, Minneso	ta, or Oklahoma, you may request a copy of the
	resses:  current to Mo/Yr  to Mo/Yr  to Mo/Yr  to Mo/Yr  ncies and other inform vill not use it for any or  Date of birth  Driver's license no  Email address e applying for a job or	current to Mo/Yr Street  Date of birth  Driver's license number & state  Email address  e applying for a job or live in California, Minneso